



THERMIC

Solar Thermal Systems

26th km OLD NATIONAL Rd. GEFYRA plc
19600 MANDRA, ATHENS, GREECE.

TEL: +30 210 5555523 FAX: +30 210 5555668

www.thermicsol.com

**10 years
Warranty**

Thank you for choosing one of THERMIC® products. This product is warranted for the above mentioned time period. If during this period a malfunction occurs due to defective material and/or manufacturing failure the authorized service centers will repair this product according to the terms described hereunder.

Purchase Date:

Distributor:

Buyers data:

Name:

Address:

Postal code:

City:

Country:

Tel:

Installation date:

Installer's Name:

Address:

Postal code:

City:

Country:

Tel:

Appliance model:

Serial number/s

Tank:

Collector 1:

Collector 2:

See terms and limitations in rear page

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Please fill and return by mail to manufacturer or distributor this part

Buyers data:

Name:

Address:

Postal code:

City:

Country:

Tel:

Buyer's signature

Purchase Date:

Appliance model:

Serial number/s

Tank:

Collector 1:

Collector 2:

Installation date:

Distributor:

Terms and limitations

Exclusively for the extended twelve year limited guarantee:

1. Collectors and support frame are covered for twelve years period
2. Storage water tanks are covered for five years period

Water quality characteristics and limits:

Saturation Index (Langelier) : LSI >0,1

Corrosivity Index (C.I.) : 0,5 < C.I. < 3

Where C.I. = $\frac{c(Cl) + c(NO_3) - 2c(SO_4^{2-})}{c(HCO_3)}$ and $c(HCO_3) \geq 2,0$ mmol/l

In such case magnesium anode rod should be replaced annually.

When C.I. >3, then guarantee is limited to two years given the magnesium anode rod is replaced every six months.

For stainless steel tanks: Guarantee is valid whereas the water in use has chlorine saturation 200 mg/l maximum (c(CL-) < 200mg/l)

In areas where water has a saturation from 54 to 90 m/lit CaCO₃ it is recommended the use of water softener device to avoid calcium carbonate and other scale deposition. When saturation is more than 90 mg/lit CaCO₃ then installation of such device is mandatory.

General Terms:

- * Warranty time is considered starting with installation and commissioning of the appliance.
- * Electric heating element and thermostat are covered for two year period.
- * Damages caused by calamity, force major, earthquake, extreme frost are not covered.
- * Damages caused by misuse, wrong installation, wrong electrical wiring are not covered.
- * Warranty is not valid in case the appliance is installed or serviced by unauthorized personnel.
- * All parts used for maintenance and/or repair should be Original Thermic Parts or approved equivalent.
- * Secondary damages caused by water leaks etc. are not recognized.
- * Claims are not covered if the warranty document is not filled and sent to the manufacturer and/or the authorized local distributor or reseller.
- * Warranty is not valid if scheduled maintenances are not performed.
- * Scheduled maintenances table below should be filled and signed. Additional proof (e.g. labor Invoice) might be asked.
- * Time validity of the warranty is not renewed after possible repair within the covered period
- * The warranty is limited to the defective parts replacement and/or repair labor cost if any. Secondary losses or damages are not covered.
- * Transportation costs for defective or replacing materials, traveling and accommodation for technicians are not covered.

The scheduled maintenance is mandatory for the validity of the warranty.

Maintenance Schedule:			
Maintenance Date:	Technician:	Maintenance Date:	Technician:
Maintenance Date:	Technician:	Maintenance Date:	Technician:
Maintenance Date:	Technician:	Maintenance Date:	Technician:
Maintenance Date:	Technician:	Maintenance Date:	Technician:
Maintenance Date:	Technician:	Maintenance Date:	Technician:
Maintenance Date:	Technician:	Maintenance Date:	Technician:

Kindly fill your data in front page of warranty card:

1. Detach the lower part and mail or hand it to Thermic local distributor

2. Keep warranty card in safe place and stamp/sign upon each maintenance performed

<p>Sender:</p> <div style="border: 1px solid black; height: 100px; width: 90%; margin-top: 5px;"></div>	<div style="border: 1px solid black; width: 100px; height: 80px; margin: 0 auto; text-align: center; line-height: 80px;"> <p>STAMP</p> </div> <div style="border: 1px solid black; width: 90%; margin-top: 20px; padding: 5px;"> <p>Distributor / Reseller:</p> <div style="border: 1px solid black; height: 40px; width: 95%; margin-top: 5px;"></div> </div>
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