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www.thermicsol.com

5 years Warranty

Thank you for choosing one of THERMIC® products. This product is warranted for the above mentioned time period. If during this period a malfunction occurs due to defective material and/or manufacturing failure the authorized service centers will repair this product according to the terms described hereunder.

Purchase Date:		
	Distributor:	
Buyers data: Name: Address: Postal code: City: Country: Tel:	Installation date: Installer's Name: Address: Postal code: City: Country: Tel:	
Appliance model: Serial number/s Tank: Collector 1:	Collector 2:	
See terms and limitations in rear page Please fill and return by mail to manufacturer or disrtibutor this part		
Buyers data: Name:	Purchase Date:	
Address: Postal code: City: Country: Tel:	Appliance model: <u>Serial number/s</u> Tank: Collector 1: Collector 2:	

Terms and limitations

Exclusively for the extended twelve year limited guarantee:

- 1. Collectors and support frame are covered for twelve years period
- 2. Storage water tanks are covered for five years period

Water quality characteristics and limits:

Saturation Index (Langelier): LSI >0,1 Corrosivity Index (C.I.): 0,5 < C.I. < 3

Where C.I. = $\frac{c(CI) + c(NO_3) - 2c(SO_4^{-2})}{c(HCO_3)}$ and $c(HCO_3) \ge 2.0$ mmol/l

In such case magnesium anode rod should be replaced annually.

When C.I. >3, then guarantee is limited to two years given the magnesium anode rod is replaced every six months.

For stainless steel tanks: Guarantee is valid whereas the water in use has chlorine saturation 200 mg/l maximum (c(CL-)<200mg/l)

In areas where water has a saturation from 54 to 90 m/lt $CaCO_3$ it is recommended the use of water softener device to avoid calcium carbonate and other scale deposition. When saturation is more than 90 mg/lt $CaCO_3$ then installation of such device is mandatory.

General Terms:

- * Warranty time is considered starting with installation and commissioning of the appliance.
- * Electric heating element and thermostat are covered for two year period.
- * Damages caused by calamity, force major, earthquake, extreme frost are not covered.
- * Damages caused by misuse, wrong installation, wrong electrical wiring are not covered.
- * Warranty is not valid in case the appliance is installed or serviced by unauthorized personnel.
- * All parts used for maintenance and/or repair should be Original Thermic Parts or approved equivalent.
- * Secondary damages caused by water leaks etc. are not recognized.
- * Claims are not covered if the warranty document is not filled and sent to the manufacturer and/or the authorized local distributor or reseller.
- * Warranty is not valid if scheduled maintenances are not performed.
- * Scheduled maintenances table below should be filled and signed. Additional proof (e.g. labor Invoice) might be asked.
- * Time validity of the warranty is not renewed after possible repair within the covered period
- * The warranty is limited to the defective parts replacement and/or repair labor cost if any. Secondary losses or damages are not covered.
- * Transportation costs for defective or replacing materials, traveling and accommodation for technicians are not covered.

The scheduled maintenance is mandatory for the validity of the warranty.

Maintenance Schedule:				
Maintenance Date:	Technician:	Maintenance Date:	Technician:	
Maintenance Date:	Technician:	Maintenance Date:	Technician:	
Maintenance Date:	Technician:	Maintenance Date:	Technician:	
Maintenance Date:	Technician:	Maintenance Date:	Technician:	
Maintenance Date:	Technician:	Maintenance Date:	Technician:	
Maintenance Date:	Technician:	Maintenance Date:	Technician:	
Kindly fill your data in front page of warranty card: 1. Detach the lower part and mail or hand it to Thermic local distributor 2. Keep warranty card in safe place and stamp/sign upon each maintenance performed Sender:				
		<u>Distributor / Reseller:</u>	STAMP	